

Better broadband for Oxfordshire residents Consultation Summary January 2013

This document summarises the results of Oxfordshire County Council's *Better Broadband for Oxfordshire Residents* online consultation which ran from the 01.05.2012 until 31.12.2012.

1. Background

Oxfordshire County Council (OCC) is investing £13.86 million into broadband infrastructure. This is to bring faster and more reliable broadband to Oxfordshire residents by 2015. OCC wants to make sure that its residents are not left behind by poor internet access. It wants to see people better connected; public services more accessible; schools able to tap into more resources; and businesses develop and grow.

2. Purpose of the consultation

OCC asked Oxfordshire residents to take part in the consultation to show potential broadband infrastructure providers that there is demand in the county for better connectivity. The information obtained will also further OCC's business case when in talks with broadband suppliers.

3. Methodology

The consultation was promoted in a variety of ways: it was shared with County Councillors and [Broadband Champions](#) in communities across Oxfordshire; advertised in local newspapers and Parish newsletters; made available offline and promoted in NHS practices and; shared with people who had registered to receive updates about the broadband programme.

4. Summary of responses

The online consultation received a total of 6,032 responses with a further 109 responses received through postcards via the Oxfordshire Library Service. Note that not everyone chose to provide a response to all questions. A breakdown of responses by postcode stub and village is provided in the appendix at the end of this summary. Below is a breakdown of responses received per question.

Q1 Do you use a computer with broadband?

Yes	99% (5988)
No	1% (44)

Q2 Who provides your broadband connection?

Landline (BT, Talktalk etc)	86% (4388)
Cable (Virgin)	2% (124)
Satellite (Sky)	4% (228)
Don't know	1% (27)
Other (please specify)	6% (315)

Q2.i If you currently have broadband, what is your download speed?

Less than 1Mbps	21% (879)
1-2Mbps	25% (1037)
2-4Mbps	21% (880)
4-6Mbps	11% (472)
6-8Mbps	8% (321)
8-12Mbps	3% (108)
12-20Mbps	3% (110)
20-24Mbps	0% (17)
25Mbps +	1% (55)
I use dial-up	0% (6)
I use 3G	0% (16)
I don't know	7% (282)
I don't have an Internet connection	0% (12)
Other (please specify)	0% (10)

Q2.ii How much do you currently pay for your Internet connection?

Less than £10 per month	4% (166)
£11-15 per month	18% (770)
£16-20 per month	27% (1118)
£21-30 per month	29% (1227)
£31-40 per month	12% (514)
£41+ per month	8% (328)
Other (please specify)	1% (43)

Q2.iii Does this include any of the following (select all that apply):

Phone Line and/or telephone Calls	61% (2523)
Television services	7% (283)
None	38% (1564)
Other (please specify)	1% (34)

Q3 Do you use your broadband to access online services (e.g. online banking, payment for items)?

Yes	98% (4941)
No	2% (98)

Q4 What services do you use?

Looking up information	99% (4966)
Online shopping (general / food)	95% (4758)
Skype / video conferencing	57% (2864)
Social networking (e.g. facebook, twitter)	60% (2991)
Downloading movies / music / games	47% (2332)
Playing computer games online	25% (1228)
Watching TV shows online (e.g. iPlayer, channel 4 OD)	64% (3213)
For work (working from home or running a business)	71% (3543)
Other (please specify)	11% (554)

Q5. Would you be interested in faster connectivity (better broadband speed) if it was available?

Yes	100% (4994)
No	0% (21)

Q6 How much would you be willing to pay per month for a better broadband service?

0-£10	24% (1203)
£10- £20	36% (1784)
£20 - £30	27% (1338)
£30 plus	13% (648)

Q7 Would you use more services online if you had faster connectivity?

Yes	89% (4445)
No	11% (525)

Q8 What services would you use more?

Looking up information	57% (2702)
Online shopping (general / food)	51% (2423)
Skype / video conferencing	60% (2861)
Social networking (e.g. facebook, twitter)	26% (1244)
Downloading movies / music / games	71% (3340)
Playing computer games online	22% (1056)
Watching TV shows online (e.g. iPlayer, channel 4 OD)	79% (3736)
For work (working from home or running a business)	55% (2617)
Other (please specify)	8% (370)

Next steps

Responses to this consultation will be used to help OCC and broadband infrastructure providers further understand Oxfordshire's broadband needs. The information is currently being used by broadband service providers to assess the commercial viability of broadband infrastructure investment and services in Oxfordshire.

Any questions that stem from the consultation can be put forward to the broadband team either via email, telephone or in person, details below.

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Appendix: Breakdown of responses by postcode stub and village

Postcode stub	Village	County @ 31-Dec-2012		
		Residents	Businesses	Total
GL56 0	Chastleton	1	1	2
GL7 3	Filkins	2	1	3
GL7 3	Langford	1		1
NN13 5	Mixbury	9		9
OX1 1	Oxford	4		4
OX1 2	Oxford	2	1	3
OX1 4	Oxford	1	2	3
OX1 5	Boars Hill	6		6
OX1 5	Kennington	9		9
OX1 5	Oxford	1		1
OX1 5	South Hinksey	11	1	12
OX1 5	Wootton	3		3
OX10 0	Brightwell cum Sotwell	40	5	45
OX10 0	Wallingford	4		4
OX10 1	Wallingford	1		1
OX10 2	Benson	1		1
OX10 6	Benson	21	5	26
OX10 6	Berrick Salome	3	2	5
OX10 6	Crowmarsh Gifford	1		1
OX10 6	Ewelme	20		20
OX10 6	Ipsden	4		4
OX10 6	Little Stoke		1	1
OX10 6	North Stoke	2		2
OX10 6	Nuffield	7		7
OX10 6	Oakley Wood	2		2
OX10 6	Preston Crowmarsh	5	2	7
OX10 6	RAF Benson	129		129
OX10 6	Roke	9	1	10
OX10 6	Rokemarsh	9		9
OX10 7	Berinsfield	8	3	11
OX10 7	Dorchester on Thames	59	7	66
OX10 7	Drayton St Leonard	8	3	11
OX10 7	Newington	1	2	3
OX10 7	Shillingford	5		5
OX10 7	Warborough	1		1
OX10 8	Mongwell	1		1
OX10 8	Wallingford	2	3	5
OX10 9	Cholsey	8	1	9
OX10 9	Moulsford	1		1
OX10 9	Wallingford	1	1	2
OX11 0	Chilton	40	2	42
OX11 0	Harwell	6	5	11
OX11 0	Rowstock	3		3
OX11 0	West Hagbourne	33		33
OX11 6	Didcot	2		2
OX11 7	Didcot	12	3	15
OX11 8	Didcot	1		1
OX11 9	Blewbury	1		1

OX11 9	Brightwell cum Sotwell	1		1
OX11 9	East Hagbourne		1	1
OX11 9	Harwell		1	1
OX11 9	North Moreton	1	1	2
OX11 9	Upton	1		1
OX12		3		3
OX12 0	Charney Bassett	51		51
OX12 0	Denchworth	19	1	20
OX12 0	East Hanney	91	7	98
OX12 0	Grove	7		7
OX12 0	West Hanney	74	4	78
OX12 7	Wantage	5		5
OX12 8	East Hendred	12		12
OX12 8	Wantage	2		2
OX12 8	West Hendred	14	3	17
OX12 9	Childrey	8		8
OX12 9	East Challow	2		2
OX12 9	Kingston Lisle	5	1	6
OX12 9	Letcombe Bassett	31	2	33
OX12 9	Letcombe Regis	72	2	74
OX12 9	Sparsholt	4		4
OX12 9	Wantage	3	2	5
OX12 9	West Challow	1		1
OX12 9	Westcot	1		1
OX13 5	Appleton	2		2
OX13 5	Frilford	1		1
OX13 5	Fyfield	2		2
OX13 5	Garfield		1	1
OX13 5	Garford	2	1	3
OX13 5	Kingston Bagpuize	13		13
OX13 5	Lockinge	1		1
OX13 5	Longworth	33	2	35
OX13 5	Southmoor	30	1	31
OX13 6	Abingdon	1		1
OX13 6	Dry Sandford	3	1	4
OX13 6	Marcham	6		6
OX13 6	Steventon	1	1	2
OX13 6	Sunningwell	4	1	5
OX13 6	Wootton	10		10
OX14	Abingdon	1		1
OX14 1	Abingdon	7	1	8
OX14 2	Abingdon	2	1	3
OX14 2	Radley	1		1
OX14 3	Abingdon	10		10
OX14 3	Burcot	5		5
OX14 3	Clifton Hampden	10		10
OX14 3	Lower Radley	1		1
OX14 3	Radley	1	1	2
OX14 4	Abingdon	4	1	5
OX14 4	Appleford	7	1	8
OX14 4	Little Wittenham	7	3	10

OX14 4	Long Wittenham	51	4	55
OX14 4	Milton	2	2	4
OX14 4	Milton Heights	2		2
OX14 4	Sutton Courtenay	18		18
OX14 5	Abingdon		1	1
OX15		1		1
OX15 0	Clifton	1		1
OX15 0	Deddington		1	1
OX15 4	Bloxham	15		15
OX15 4	Bodicote	2		2
OX15 4	Milcombe	2		2
OX15 4	South Newington	67	4	71
OX15 4	Wigginton	8		8
OX15 4	Wigginton Heath	1	2	3
OX15 5	Burdop	13		13
OX15 5	Hook Norton	32	6	38
OX15 5	Lower Tadmarton	32	4	36
OX15 5	Sibford Ferris	51	1	52
OX15 5	Sibford Gower	58	1	59
OX15 5	Swalcliffe	31	1	32
OX15 5	Tadmarton	27	1	28
OX15 5	Upper Tadmarton	26	1	27
OX15 6	Balscote	1		1
OX15 6	Banbury		1	1
OX15 6	Drayton	1		1
OX15 6	Epwell	28		28
OX15 6	North Newington	34	9	43
OX15 6	Shutford	53	1	54
OX15 6	Swalcliffe Lea	9		9
OX16 0	Banbury	3		3
OX16 1	Banbury	2		2
OX16 2	Banbury		1	1
OX16 3	Banbury	3		3
OX16 4	Banbury	1		1
OX16 6	Banbury	1		1
OX16 9	Banbury	4	1	5
OX17 1	Banbury	6		6
OX17 1	Claydon	9	1	10
OX17 1	Cropredy	4	1	5
OX17 1	Farnborough	1		1
OX17	Great Bourton	4		4
OX17 1	Hanwell	11		11
OX17 1	Little Bourton	1	1	2
OX17 1	Mollington	17	2	19
OX17 1	Upper Wardington	4		4
OX17 1	Wardington	8	1	9
OX17 2	Culworth	1		1
OX17 3	Adderbury	9	2	11
OX17 3	King's Sutton	1		1
OX17 3	Twyford	2		2
OX17 3	Twyford Wharf	2		2

OX18		1		1
OX18 1	Carterton	14		14
OX18 2	Alvescot	9		9
OX18 2	Aston	12	1	13
OX18 2	Bampton	5		5
OX18 2	Black Bourton	3	1	4
OX18 2	Brize Norton		1	1
OX18 2	Clanfield	10		10
OX18 2	Grafton	2		2
OX18 2	Brize Norton	2		2
OX18 3	Carterton	8		8
OX18 4	Asthall	3		3
OX18 4	Bradwell Grove	1		1
OX18 4	Bradwell Village	18		18
OX18 4	Burford	27	3	30
OX18 4	Fulbrook	34	3	37
OX18 4	Holwell	1		1
OX18 4	Shilton	1		1
OX18 4	Signet	3		3
OX18 4	Swinbrook	17	1	18
OX18 4	Taynton	3		3
OX18 4	Upton	1		1
OX18 4	Westwell	9		9
OX19 6		1		1
OX2 0	Oxford	2		2
OX2 6	Oxford	7		7
OX2 7	Oxford	5	1	6
OX2 8	Wolvercote	3		3
OX2 9	Botley	6		6
OX2 9	Cumnor	31	1	32
OX2 9	Cumnor Hill	11		11
OX2 9	Farmoor	73	19	92
OX2 9	Filchampstead	1		1
OX2 9	Oxford	20		20
OX2 9	West Hanney		1	1
OX20 1	Bladon	21	2	23
OX20 1	Woodstock	16	2	18
OX20 1	Wootton	6		6
OX25 1	Arncott	1		1
OX25 1	Piddington	11		11
OX25 1	Upper Arncott	2		2
OX25 2	Bicester	2		2
OX25 2	Merton	1		1
OX25 3	Weston on the Green	5		5
OX25 4	Bicester	1		1
OX25 4	Middleton Stoney	1		1
OX25 4	Steeple Aston	11	3	14
OX25 5	Bicester	1	1	2
OX25 5	Lower Heyford	1		1
OX25 5	Middle Aston	4		4
OX25 5	Upper Heyford	1		1

OX25 6	Duns Tew	9		9
OX26 1	Chesterton	1	1	2
OX26 1	Witney	1		1
OX26 2	Bicester	3		3
OX26 3	Bicester	9	2	11
OX26 4	Bicester		1	1
OX26 5	Launton	2		2
OX26 6	Bicester	10		10
OX27 0	Marsh Gibbon	1	1	2
OX27 7	Ardley	1		1
OX27 7	Bucknell	10	1	11
OX27 7	Souldern	6	2	8
OX27 8	Bicester	2		2
OX27 8	Caversfield	1	1	2
OX27 8	Fringford	7		7
OX27 8	Hardwick	1	1	2
OX27 8	Hethe	1		1
OX27 8	Poundon	1		1
OX27 9	Stratton Audley	3	1	4
OX28 1	Witney	20	1	21
OX28 3	Witney	5		5
OX28 4	Witney	2	2	4
OX28 5	Witney	10		10
OX28 6	Witney	3	1	4
OX29 0	Minster Lovell	4	2	6
OX29 0	Witney	4		4
OX29 4	Cassington	10	4	14
OX29 4	Eynsham	14		14
OX29 4	Worton		1	1
OX29 5	Northmoor	18		18
OX29 5	Stanton Harcourt	6	2	8
OX29 5	Sutton	5		5
OX29 6	East End	5		5
OX29 6	North Leigh	14	1	15
OX29 6	North Yatt		5	5
OX29 6	South Leigh	7	2	9
OX29 7	Brighthampton	6		6
OX29 7	Curbridge	4	1	5
OX29 7	Ducklington	4		4
OX29 7	Standlake	21	4	25
OX29 7	Witney		1	1
OX29 8	Combe	18	2	20
OX29 8	Freeland	14	3	17
OX29 8	Long Hanborough	13	4	17
OX29 8	Stonesfield	11	2	13
OX29 8	Witney		1	1
OX29 9	Asthall Leigh	1		1
OX29 9	Crawley	1		1
OX29 9	Fordwells	1		1
OX29 9	Hailey	5		5
OX29 9	Leafield	131	1	132

OX29 9	Witney	1		1
OX29 9	Langley	1		1
OX3	Oxford	1		1
OX3 0	Barton	1		1
OX3 0	Oxford	8		8
OX3 7	Oxford	6		6
OX3 8	Oxford	6		6
OX3 9	Beckley	6		6
OX3 9	Elsfield	5	1	6
OX3 9	Noke	1		1
OX3 9	Oxford	4		4
OX3 9	Woodeaton	11		11
OX33 1	Combe		1	1
OX33 1	Forest Hill	6		6
OX33 1	Holton		1	1
OX33 1	Horspath	49	4	53
OX33 1	Horton cum Studley	19	1	20
OX33 1	Littleworth	1	1	2
OX33 1	Oxford	2		2
OX33 1	Stanton St John	18		18
OX33 1	Waterperry	1	1	2
OX33 1	Waterstock	10	1	11
OX33 1	Wheatley	8	2	10
OX39 4	Chinnor	23	7	30
OX39 4	Emmington		1	1
OX39 4	Henton	6		6
OX39 4	Kingston Blount	13	1	14
OX39 4	Kingston Stert	3		3
OX39 4	Sydenham	65	2	67
OX4 1	Oxford	8	3	11
OX4 2	Oxford	6	1	7
OX4 3	Oxford	7		7
OX4 4	Littlemore	3	1	4
OX4 4	Oxford	6	1	7
OX4 4	Rose Hill	1		1
OX4 4	Sandford on Thames	2		2
OX4 6	Oxford	3		3
OX4 7	Oxford	6		6
OX4 9	Oxford	1		1
OX44 7	Chalgrove	118	9	127
OX44 7	Great Milton	1	1	2
OX44 7	Little Haseley	1	2	3
OX44 7	Little Milton	9		9
OX44 7	Stadhampton	3		3
OX44 9	Denton	1	1	2
OX44 9	Garsington	30	2	32
OX44 9	Marsh Baldon	1	1	2
OX44 9	Nuneham Courtenay	2		2
OX44 9	Toot Baldon	4		4
OX49 5	Aston Rowant	9		9

OX49 5	Brightwell Baldwin	2		2
OX49 5	Brightwell Upperton	2		2
OX49 5	Britwell Salome	9		9
OX49 5	Christmas Common	2		2
OX49 5	Cuxham	1		1
OX49 5	Easington	1		1
OX49 5	Lewknor	4		4
OX49 5	Pyrton	8	1	9
OX49 5	Watlington	42	3	45
OX5 1	Begbroke	2		2
OX5 1	Kidlington	4	1	5
OX5 1	Shipton on Cherwell	3		3
OX5 1	Yarnton	18		18
OX5 2	Charlton on Otmoor	2		2
OX5 2	Islip	3		3
OX5 2	Kidlington	3		3
OX5 2	Oddington	1		1
OX5 3	Bletchington	4		4
OX5 3	Kirtlington	6	1	7
OX5 3	Tackley	28		28
OX7 3	Chadlington	6	1	7
OX7 3	Charlbury	33	6	39
OX7 3	Chilson	2		2
OX7 3	Dean	1		1
OX7 3	Finstock	11		11
OX7 3	Ramsden	1		1
OX7 3	Spelsbury	1		1
OX7 3	Taston	1		1
OX7 4	Chipping Norton		2	2
OX7 4	Cleveley	1	1	2
OX7 4	Enstone	5	1	6
OX7 4	Gagingwell	2		2
OX7 4	Little Tew	7	3	10
OX7 4	Swerford	1		1
OX7 5	Chipping Norton	18	7	25
OX7 5	Great Rollright	11	2	13
OX7 5	Heythrop	3		3
OX7 5	Salford	3		3
OX7 6	Ascott u Wychwood	5	1	6
OX7 6	Bledington	2		2
OX7 6	Chipping Norton		1	1
OX7 6	Church Westcote	1		1
OX7 6	Churchill	4	1	5
OX7 6	Fifield	7		7
OX7 6	Foscot	1		1
OX7 6	Idbury	2		2
OX7 6	Kingham	4		4
OX7 6	Lyneham	2		2
OX7 6	Milton u Wychwood	8	1	9
OX7 6	Sarsden	1		1

OX7 6	Shipton u Wychwood	2	2	4
OX7 7	Chipping Norton	2		2
OX7 7	Middle Barton	15	2	17
OX7 7	Sandford St Martin	10	1	11
OX7 7	Westcote Barton	1		1
OX9 2	Milton Common	4		4
OX9 2	Moreton	8		8
OX9 2	Thame	1	1	2
OX9 2	Tiddington	6	2	8
OX9 3	Thame	8		8
OX9 7	Postcombe	4	1	5
OX9 7	South Weston	1		1
OX9 7	Tetsworth	3	1	4
OX9 9		1		1
RG4 6	Caversham	1		1
RG4 7	Nuney Green	1		1
RG4 9	Chalkhouse Green	4		4
RG4 9	Chalkhouse Green	3		3
RG4 9	Dunsden	1		1
RG4 9	Gallowstree Common	5		5
RG4 9	Kidmore End	1		1
RG4 9	Playhatch	4		4
RG4 9	Reading	2		2
RG4 9	Sonning Common	11		11
RG4 9	Tokers Green	1		1
RG4 9	Wyfold	1		1
RG5 5	Rotherfield Peppard	1		1
RG8 0	Checkendon	11		11
RG8 0	Goring on Thames	12		12
RG8 0	South Stoke	13	5	18
RG8 0	Woodcote	9	3	12
RG8 7	Goring Heath	3		3
RG8 7	Whitchurch Hill	4		4
RG8 7	Whitchurch on Thames	4		4
RG8 9	Goring on Thames	2	1	3
RG8 9	Henley on Thames	1		1
RG9		2		2
RG9 1	Henley on Thames	4	2	6
RG9 2	Henley on Thames	2	3	5
RG9 3	Lower Shiplake	34	2	36
RG9 3	Shiplake	15	1	16
RG9 4	Binfield Heath	89	8	97
RG9 4	Harpsden	7		7
RG9 4	Henley on Thames		1	1
RG9 4	Rotherfield Greys		1	1
RG9 4	Shiplake	1		1
RG9 4	Shiplake Cross	1		1
RG9 5	Kingwood	14	2	16
RG9 5	Kingwood Common	3		3
RG9 5	Nettlebed	1		1
RG9 5	Nuffield	11		11
RG9 5	Peppard		1	1

RG9 5	Peppard Common	9		9
RG9 5	Rotherfield Peppard	16		16
RG9 5	Stoke Row	17	3	20
RG9 6	Bix	1		1
RG9 6	Fawley		1	1
RG9 6	Maidensgrove	5		5
RG9 6	Maidensgrove Common	3		3
RG9 6	Middle Assendon	4		4
RG9 6	Nettlebed	7		7
RG9 6	Pishill	4	1	5
RG9 6	Russell's Water	3	1	4
RG9 6	Stonor	3	2	5
RG9 6	Swyncombe	5		5
SN6 8	Ashbury	2	1	3
SN6 8	Compton Beauchamp	2	1	3
SN6 8	Knighton	3		3
SN6 8	Shrivenham	6		6
SN6 8	Watchfield	1	1	2
SN7 7	Faringdon	36	5	41
SN7 7	Fernham	2		2
SN7 7	Little Coxwell	4		4
SN7 7	Longcot	17		17
SN7 7	Shellingford	2		2
SN7 8	Baulking	1		1
SN7 8	Buckland	18	1	19
SN7 8	Carswell	2		2
SN7 8	Carswell Marsh	1		1
SN7 8	Faringdon	10	1	11
SN7 8	Gainfield	1		1
SN7 8	Goosey	1	1	2
SN7 8	Hinton Waldrist	10	1	11
SN7 8	Littleworth	7		7
SN7 8	Pusey	3		3
SN7 8	Stanford in the Vale	37	7	44
No in Oxfordshire		2	1	3
No postcode		1144	131	1275

5,109

512

5,621