Organisation	Core Service	Target market / typical customer	Additional information	Access and locations	Formal programmes / other services
Your District Council Abbey House, Abingdon 01235 540475 economic.development@southandvale.gov.uk	Range of regulatory and support services	All businesses in area			
Oxfordshire Trading Standards Contact: Trading Standards Team 0845 051 0845 trading.standards@oxfordshire.gov.uk www.oxfordshire.gov.uk/tradingstandards	Advice on complying with regulation including fair trading, food, safety, underage sales, vehicles and weights and measures.				
Inland Revenue 0845 010 9000 www.hmrc.gov.uk	Advice on complying with tax and VAT issues as well as	Any business			
Business Link Contact: Customer Service Team 0845 600 9 006 info@businesslinksoutheast.co.uk www.businesslink.gov.uk	Advice	Any SME, any sector	17 advisors offering information, diagnostic and brokerage service, intensive assistance and business action planning.	Customer premises, Business Link offices and other venues as required.	Events. National Business Link services via website www.businesslink.gov.uk
UK Trade & Investment Contact: Fiona Jefferson 08452 789 600 info@uktisoutheast.com www.uktisoutheast.com	Support and advice to businesses trading overseas	Any SME, any sector	Trade mission, Passport to Export scheme, funding opportunities for overseas marketing		National website at www.uktradeinvest.gov.uk
Manufacturing Advisory Service 0845 6092121 info@mas-se.org.uk www.mas-se.org.uk	Advice to manufacturing businesses – efficiency and lean manufacturing processes.	SMEs	Free review of operational performance and subsidised consultancy. Service also includes best practice visits and best practice clubs	Review on business site	
Federation of Small Businesses Contact: Karen Durcan	Promoting and protecting the interests	Small businesses	Lobbying on behalf of small businesses	Oxfordshire branch hosting events and	

Organisation	Core Service	Target market / typical customer	Additional information	Access and locations	Formal programmes / other services
0118 945 6848 ro.thamesvalley@fsb.org.uk www.fsb.org.uk	of the self-employed and owners of small firms			initiatives across the county. Oxon chair is Margaret Coles.	
Oxfordshire Town Centre Network (OTCN) enquiries@otcn.co.uk www.otcn.co.uk/	Support to businesses in market towns around Oxfordshire.	Any business.		Oxfordshire	
Valuation Office Agency (VOA) 03000-506330 readinggroup.vo@voa.gsi.gov.uk www.voa.gov.uk	Responsible for property valuations for rates purposes – helpful advice for				
Oxfordshire Business Enterprises Contact: Lynette Riley 01295 227082 lynette@oxonbe.co.uk www.oxonbe.co.uk	Advice and counselling	Pre-start and early stage businesses and self-employed, any sector.	21 volunteer advisers. Local authority funded and hosted, with in-kind support from venues and others.	All Oxon districts: Banbury, Berinsfield, Bicester (2 venues), Chipping Norton, Faringdon, Harwell,	
Prince's Trust Contact: Calvin Silvester 01753 502302 calvin.silvester@princes-trust.org.uk www.princes-trust.org.uk	Advice, counselling, mentoring and workshops	18-30 year olds, unemployed or working less than 16 hours per week	Mentor assigned from pre-start for up to three years.		Pre-start workshops for sales, marketing and money. Loans and funding advice. Discounted business
Ethnic Minority Business Service Contact: Zahid Bhatti or Dorothy Coomber 01865 727015 zbhatti@embs.org.uk or dorothy@embs.org.uk www.embs.org.uk	Workshops	Pre-start, any sector. If ethnic minority, must have been in UK for minimum 3 years or be married to a Briton	Workshops including business start-up skills and book-keeping.LSC funded but delegates are charged £25 each	Oxford	Book-keeping course
Fredericks Foundation Contact: Tim King 01276 472722 info@fredericksfoundation.net www.fredericksfoundation.org	Micro finance with business advice	Anyone looking to start up in business who can't obtain traditional finance. Additionally provide growth funding for existing	Maximum start up funding £10k growth funding maximum £20k	Client manager for Oxon is mobile and visits prospects once their business plan is in place	Once business is established on going mentoring is available
TBAC Mentoring Contact: Louise Goldsack 01865 893305 hello@tbac.org.uk		Established businesses (more than 1 year in	Five volunteer mentors, all are business owners. Funded by profits from	Mentors' business premises around	Business premises,

Organisation	Core Service	Target market / typical customer	Additional information	Access and locations	Formal programmes / other services
www.tbac.org.uk	Mentoring	business), any sector	TBAC Centres / sponsors.	Oxfordshire	www.tbaccentres.co.uk
Oxfordshire Innovation and Growth Team Contact: Placi O'Neill-Espejo 01869 238088 placi.espejo@innovationgrowth.co.uk www.innovationgrowth.co.uk	Mentoring	Knowledge –based businesses with high growth potential or a unique proposition in their sector.	Up to six meetings with mentor without charge. SEEDA funded. Transfer from Hub to IGT by October 2009.	Cherwell Innovation Centre, Harwell Innovation Centre, plus 10 other locations for meetings and hot	Enterprise Hub Mentoring Scheme. High Growth Mentoring Scheme. Business incubation space
Science Oxford Networks Contact: Richard Mercer 01865 810008 Richard.Mercer@scienceoxford.com www.scienceoxfordnetworks.com	Peer mentoring	High-technology start-up, early stage and established businesses	Closed groups of 8-10 members, nominal charge of £10 per member per meeting. Self-funded	Oxford (other Oxfordshire locations being explored / developed on demand)	Women's peer mentoring. Experience Exchange. Venturefest Technology Showcase. 4ICT..
PLATO: Sustain Contact: Luke Faulkner 01844 210477 luke.faulkner@platogb.co.uk www.platogb.co.uk	Peer mentoring	Established businesses, any sector, typically 10+ employees and c. £1m+ turnover.	PLATO: Sustain is a closed group programme with a 'green' focus. ERDF funded.	Host company premises in the county (large companies that facilitate the	
Oxfordshire Rural Community Council 01865 883488 orcc@oxonrcc.org.uk www.oxonrcc.org.uk fax:	Support to rural and community businesses, particularly village shops and home	Small businesses in rural communities			
Cooperative futures 0845 4562 506 info@co-operativefutures.coop www.futures.coop	Supporting the development of social enterprises	Specialising in co-operative and community owned enterprises		Gloucestershire, Oxfordshire, Swindon and Wiltshire.	
Envirowise 0800 585794 advice@envirowise.gov.uk www.envirowise.gov.uk	Help businesses use resources more efficiently and save money	SMEs, full range of sectors with sector specific advice	Also provide advice on managing unavoidable waste and working with your suppliers to maximise gains	Website with lots of resources, advice line, events	
Carbon Trust 0800 085 2005 www.carbontrust.co.uk	Help businesses cut carbon emissions and save energy	Any business.		UK	

Organisation	Core Service	Target market / typical customer	Additional information	Access and locations	Formal programmes / other services
Environmental Information Exchange 01865 483299 www.brookes.ac.uk/eie/	Advice to businesses on becoming more environmentally sustainable				
Abingdon and Witney College 01235 555 585 or 01993 703 464 enquiry@abingdon-witney.ac.uk www.abingdon-witney.ac.uk	Training	Anyone looking to expand their skills.	They run full and part-time courses and also employer's courses	Abingdon, Witney, Milton Park	
Oxfordshire Education Business Partnership 01865 323474 oebp@oxfordshire.gov.uk www.oebp.org.uk	Link businesses to schools	Any business that wants to influence students.		Oxfordshire	
Oxford and Cherwell Valley College 01865 550550 enquiries@ocvc.ac.uk www.ocvc.ac.uk	Training	Anyone that wants to train their skills into getting a degree.		Banbury, Bicester, Blackbird Leys and Oxford.	
Job Centre plus jobseekers.directgov.gov.uk	Training and recruitment	Anyone looking for a new job or to recruit someone.			
LOCUS 0118 937 4014 enquiries@locusproject.org.uk www.locusproject.org.uk/	Advice to SME's on reducing energy use				