



Are you at risk of becoming homeless after leaving hospital?

for the South Oxfordshire and Vale of White Horse Districts



Listening Learning Leading



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If you are being discharged from hospital but cannot return home or don't have a home to go to, you could be at risk of becoming homeless

- You should discuss your situation with the hospital nursing staff and discharge team. The discharge team will discuss your housing options with you and may refer you to the council.
- If you are being referred to the council, the discharge team will ask if you to agree to be referred and will need to know about your housing situation. This information will be shared with our housing team.
- On receiving your referral, one of our housing officers will contact you to discuss your housing options and how we can help you access a hostel or secure rented accommodation.
- Should you find that you must leave the hospital with nowhere to stay, we can assess whether you are eligible for temporary accommodation.
- If you leave hospital and are rough sleeping, we will refer you to our homeless outreach team who will work with you to find accommodation.

If you cannot return home as your property needs adapting

If you have a home already but it needs to be adapted, the hospital will refer you to Oxfordshire County Council who are able to help with adaptations or Disabled Facilities Grant.

Our contact details

South and Vale Housing Team 01235 422452
housing@southandvale.gov.uk



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Online assistance

You can receive online housing assistance, tailored to your circumstances, by completing our self-help housing options tool:

Vale of White Horse District Council:

<http://www.whitehorsehomechoice.org.uk/>

South Oxfordshire District Council:

<https://www.southoxfordshirehomechoice.org.uk/>

You may also be asked to complete the online assessment to help our team ensure you receive the best housing advice available.

Our service promise - All e-mails will receive a response within one working day

South Oxfordshire and Vale of White Horse District Councils
135 Eastern Avenue, Milton Park, Abingdon, OX14 4SB

Our office hours are 8.30am to 5pm Monday to Thursday and 8.30am to 4.30pm on a Friday

Useful contacts

Shelter on 0808 800 4444

Oxfordshire County Council 01865 792422 (main switchboard)



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