

## What happens to your waste after we empty the bins?



Vale of White Horse district is consistently in the top ten recycling areas in the country and we hope you can help keep us up there. Your mixed recycling is taken to a Material Recovery Facility where it is separated and sent on for reprocessing.



Non-recycling refuse (rubbish) goes to an Energy Recovery Facility where it is used to generate electricity. This means 95 per cent of Vale of White Horse's general refuse no longer goes to landfill.



Your leftover and out of date food is taken away to a food recycling facility where it is added to heated tanks. Much of it is turned into fertiliser which is used on farmland across Oxfordshire.

**Did you know that recycling six teabags makes enough electricity to make another cup of tea.**  
(Source: WRAP)

To find out more about what happens to your waste see our website [whitehorsedc.gov.uk/whathappens toyourwaste](http://whitehorsedc.gov.uk/whathappens toyourwaste).

## What else can be recycled locally?

At this time we are unable to collect textiles, batteries and small electricals when we empty your bins. They are all accepted at the county's Household Waste Recycling Centres. Many supermarkets collect used household batteries and there are many charity donation banks available for clothes and textiles.



To find out more about the council's waste collection policy please visit [whitehorsedc.gov.uk/wastepolicies](http://whitehorsedc.gov.uk/wastepolicies).

### Need this leaflet in another format or language?

Please call or email us, using the details below.

### Contact Details

Recycling, food and rubbish bins queries please call Biffa **03000 610610** or email [admin.vale@biffa.co.uk](mailto:admin.vale@biffa.co.uk)  
Or contact the council by calling **01235 422422**  
Email [enquiries@whitehorsedc.gov.uk](mailto:enquiries@whitehorsedc.gov.uk)  
Website [www.whitehorsedc.gov.uk](http://www.whitehorsedc.gov.uk)



Flats

## Welcome to your new home in The Vale of the White Horse

Look inside to find useful information from  
your district council waste team



## Welcome to your new home Let's talk about bins...

Do you know where your bin store is and is there a full set of bins?

There will be three bins in your store: a green bin for mixed recycling, a black bin for general refuse and a small blue bin for food recycling.

## You will need to separate your waste



Food recycling



Food recycling is collected weekly.



General recycling



Recycling is collected fortnightly. Put in clean, dry and loose.



Rubbish



General waste is collected fortnightly.

Keep bin stores clear. Crews need to be able to access the bins easily. Don't leave bags around the bins. If you see the bins have not been emptied on the allotted day then please call or email Biffa on **03000 610610** by 5pm the next day. Or email [admin.vale@biffa.co.uk](mailto:admin.vale@biffa.co.uk) by midnight the next day. Please note bins can be emptied between 7am and 6pm each day. You can find out when your bins are emptied at [whitehorsedc.gov.uk/waste-calendar](http://whitehorsedc.gov.uk/waste-calendar).

## Need to get rid of anything?

The following local charities specialise in furniture recycling:

**Helen and Douglas House** 01491 412689

**Sue Ryder** 03330 031883

**Emmaus** 01865 763698

**Kathryn Turner Trust** 01235 527310

You could give your items to a charity shop, list it on a reuse website, or take old electricals to a local repair café. Details of community groups around South Oxfordshire focused on the environment can be found at: [cagoxfordshire.org.uk/oxfordshire-groups/](http://cagoxfordshire.org.uk/oxfordshire-groups/)



Household waste and bulky items can be taken to your local Household Waste Recycling Centre. To check what is accepted please see Oxfordshire County Council's website at [oxfordshire.gov.uk](http://oxfordshire.gov.uk).

We offer a collection service for household bulky waste for a fee.

**We can collect:** Furniture, Televisions, Washing machines, Mattresses, Fridges and freezers\*

\*Please clean and empty fridges and freezers of all food before we collect them.

**We don't collect:** Commercial waste or items designed for commercial use, DIY waste, including fixtures or fittings.

For more information or to book, go to [whitehorsedc.gov.uk/bulkywaste](http://whitehorsedc.gov.uk/bulkywaste).

## Oops.....are you really using the right bin?

We're finding lots of things which shouldn't be in the green recycling bins such as:



Food recycling



Food should go into your food caddy and then into the blue food bin.



Nappies



Nappies and sanitary products go in the black bin, NOT the green bin.



Textiles



Textiles can only be recycled at textiles banks. They should NOT go into your green bin.



Black bags



We can't see the contents, black bin bags are for the black bin NOT the green bin.

Putting the wrong thing in the wrong bins can contaminate a truckload of recycling—undoing all of your neighbours' efforts to recycle.

We do not take extra rubbish bags. The bins must close fully with their lids tightly shut. If you have extra rubbish that does not fit in the closed bin you must put it in the next rubbish collection or take it to a Household Waste Recycling Centre.