

What happens to your waste after we empty the bins?



Vale of White Horse district is consistently in the top ten recycling areas in the country and we hope you can help keep us up there. Your mixed recycling is taken to a Material Recovery Facility where it is separated and sent on for reprocessing. Textiles are collected separately and either resold at charity shops, or reused. Put them in a carrier bag next to the green bin NOT in it.

Batteries are collected separately a clear plastic bag on top of your green recycling bin. They are then sent to specialist facilities where they are broken down for the semi-precious metals. These are recycled.



Non-recycling refuse (rubbish) goes to an Energy Recovery Facility where it is used to generate electricity. This means 95 per cent of Vale of White Horse's general refuse no longer goes to landfill.

Small electrical items are collected separately. Put them in a carrier bag next to your black bin NOT in it.



Your leftover and out of date food is taken away to a food recycling facility where it is added to heated tanks. Much of it is turned into fertiliser which is used on farmland across Oxfordshire.

The rest makes enough electricity to power 4,800 homes.

Did you know that recycling six teabags makes enough electricity to make another cup of tea. (Source: WRAP)

To find out more about what happens to your waste see our website whitehorsedc.gov.uk/whathappens toyourwaste.

We can take your garden waste away

Sign up to our paid-for garden waste service. Visit whitehorsedc.gov/gardenwaste.

We take the following in the garden waste bin

Grass
Leaves
Weeds
Flowers and plants,
Hedge clippings
Branches (not more than 10cm thick)
Prunings and twigs
Windfall fruit

Why not try home composting?

More information is on our garden waste page.



To find out more about the council's waste collection policy please visit whitehorsedc.gov/wastepolicies.

Need this leaflet in another format or language?

Please call or email us, using the details below.

Contact Details

Recycling, food and rubbish bins queries please call Biffa **03000 610610** or email admin.vale@biffa.co.uk
Garden waste bin whitehorsedc.gov/gardenwaste
Or contact the council by calling **01235 422422**
Email enquiries@whitehorsedc.gov.uk



Welcome to your new home in The Vale of the White Horse

Look inside to find useful information from
your district council waste team



Welcome to your new home Let's talk about bins...

Do you have a full set of bins? Three kerbside bins are used in Vale of White Horse: a black bin for general refuse (rubbish), a green bin for mixed recycling and a small dark green bin for food recycling.

You will need to separate your waste



Food recycling



Food recycling is collected weekly.



General recycling



Recycling is collected fortnightly. Put in clean, dry and loose.



Rubbish



General waste is collected fortnightly.

We also collect the following items for recycling from the kerbside:

- Small electricals e.g. toaster or kettle in a tied bag next to the black bin
- Old textiles and shoes in a tied carrier bag next to the green bin
- Old household batteries in a small clear plastic bag on top of the green bin

If you do not have a full set of these bins order bins by calling Biffa on **03000 610610**, or emailing admin.vale@biffa.co.uk Please allow 10 working days for delivery.

To report a missed collection please call Biffa on **03000 610610** by 5pm or email before midnight the day after your allocated day. Please note, each bin is collected by a different truck, and bins can be collected any time during the day, so make sure your bin is out before 7am.

You can find out when your bins are emptied at whitehorsedc.gov.uk/waste-calendar.

Need to get rid of anything?

The following local charities specialise in furniture recycling:

Helen and Douglas House 01491 412689

Sue Ryder 03330 031883

Emmaus 01865 763698

Kathryn Turner Trust 01235 527310

You could give your items to a charity shop, list it on a reuse website, or take old electricals to a local repair café. Details of community groups around South Oxfordshire focused on the environment can be found at: cagoxfordshire.org.uk/oxfordshire-groups/



Household waste and bulky items can be taken to your local Household Waste Recycling Centre. To check what is accepted please see Oxfordshire County Council's website at oxfordshire.gov.uk.

We offer a collection service for household bulky waste for a fee.

We can collect: Furniture, Televisions, Washing machines, Mattresses, Fridges and freezers*

*Please clean and empty fridges and freezers of all food before we collect them.

We don't collect: Commercial waste or items designed for commercial use,DIY waste, including fixtures or fittings.

For more information or to book, go to whitehorsedc.gov.uk/bulkywaste.

Oops.....are you really using the right bin?

We're finding lots of things which shouldn't be in the green recycling bins such as:



Food recycling



Food should go into your food caddy and then into the outdoor food bin.



Hard plastic toys



Hard plastic toys go in the black bin.



Textiles



Old clothes and textiles should go in a tied carrier bag next to the green bin not in it.



Black bags



We can't see the contents, black bin bags are for the black bin NOT the green bin.

Putting the wrong thing in the wrong bins can contaminate a truckload of recycling – undoing all of your neighbours' efforts to recycle.

- We do not take extra rubbish with general rubbish (black bin) bags.
- All bins must be fully closed with their lids tightly shut.
- If you do have extra rubbish that does not fit into the closed bin then you must put it in the next rubbish collection or take it to a Household Waste Recycling Centre.
- We do take extra recycling if it is put out in a cardboard box or a clear plastic bag.