

Proposed Taxi Tariff for Vale of White Horse

APPENDIX B: REPORT ON CONSULTATION

AUGUST 2022



This report includes the following:

BACKGROUND TO THE ENGAGEMENT
METHODOLOGY
ENGAGEMENT COMMUNICATION
SURVEY AND FULL RESULTS

BACKGROUND TO THE ENGAGEMENT

In March 2021 we asked proprietors, residents and businesses for their views on some proposed changes to our Joint Taxi Licensing Policy. As part of that process, we received some requests to review the tariff to ensure it was set at an appropriate level.

We looked at the previous tariff set in 2014 and adjusted the figures to take in to account inflation since that date. We have also reduced the number of tariffs by introducing a new charge for additional passengers in vehicles which carry more than four passengers.

METHODOLOGY

The following summarises the methodology for the Taxi Tariff Consultation.

- There were 186 email notifications issued to proprietors which provided a link to the proposed tariff, online survey and details about how to take part. A copy of the email notification can be found in this report. A link to the survey was also included in the newsletter sent to all taxi licence holders on 6 July.
- The website was updated with the consultation documentation. A detailed online survey was used, offering drivers and proprietors the opportunity to indicate their level of agreement with the proposed tariff. If respondents disagreed overall with the tariff, they then had the chance to state which parts of the tariff they disagreed with. A free text box was provided.
- The survey was aimed at taxi drivers and proprietors licensed by the district council. However, individuals/ members of the public could also make general comments if they wished.
- Drivers and proprietors had the opportunity to attend a drop-in session at Great Western Park Community Centre on Tuesday 5 July between 1pm and 4pm to discuss the tariff with licensing officers before providing comments.
- A five-week consultation period was open for submitting responses from Wednesday 29 June until midnight on Wednesday 3 August 2022.

Reporting methodology

- A total of 46 completed responses were received. In addition, we received 37 partial responses (these were not included in the total as they had only been partially completed). We also manually added 4 email responses to the consultation once the survey had closed.
- We received 1 late response a day after the consultation had closed therefore it was not included in the total responses.
- The full results to the consultation are included in this report, alongside an officer response.
- Any personal information supplied to us within the comments that could identify anyone has been redacted and will not be shared or published in the report. Further information on data protection is available in our general consultation's privacy statement on [our website](#).
- Some spelling, grammatical and punctual errors in the original comments raised have been corrected.

ENGAGEMENT COMMUNICATION

A copy of the email notification is provided below.

Subject: Proposed Taxi Tariff for Vale of White Horse: have your say

Dear [NAME]

You may recall that in March 2021 we asked for your views on some proposed changes to our Joint Taxi Licensing Policy. You can view the adopted policy on [our website](#). As part of that process, we received some requests to review the tariff to ensure it was set at an appropriate level.

We looked at the previous tariff set in 2014 and adjusted the figures to take into account inflation since that date. We have also reduced the number of tariffs by introducing a new charge for additional passengers in vehicles which carry more than four passengers.

We would now like to know what you think of the new [proposed tariff](#).

This consultation runs from **Wednesday 29 June until midnight on Wednesday 3 August 2022**.

As the cost of living continues to increase, we are open to reviewing the tariff again within the next 12 months.

How to comment

The quickest and easiest way to comment is to click here to use our [online comment form](#).

Note that this is a unique link just for you and is tied to your email address. If you would like to forward this message to anybody else, please refer them to the [public link to the survey](#).

Drop-in session

If you would like to discuss the tariff with one or our licensing officers before providing your comments, please come along to our drop-in session at [Great Western Park Community Centre](#) on **Tuesday 5 July between 1pm and 4pm**.

What happens next

Once the consultation period ends, we will collate and review all the responses. The process for adopting the new tariff is as follows:

- If we receive any objections to the tariff, we will need to refer the matter to Cabinet for review. This would take place at the end of September 2022 and we could not adopt the new tariff until after that meeting has taken place.
- If we do not receive any objections, the new tariff will take effect in Vale of White Horse from 4 August 2022.

Once the new tariff comes into place, you will need to update your taxi meter with your meter company representative. We will allow a period of 1 month for this to be done. The garage will check and seal your meter at the time of your next compliance test.

We will publish the new tariff, along with the consultation statement and a consultation summary report on our website.

We look forward to hearing your views.

Kind regards

Laura Driscoll

Licensing Team Leader

Vale of White Horse District Council

If you have any questions about the proposed tariff, please email licensing.unit@whitehorsedc.gov.uk or call 01235 422556 (you will need to leave your name and number and we will call you back).

If you have any queries about the survey or require it in an alternative format (for example: large print, Braille, audio, email, Easy Read or alternative languages) please email haveyoursay@southandvale.gov.uk or call 01235 422425.

Opt out: If you do not wish to receive emails like this from us, please email licensing.unit@whitehorsedc.gov.uk or call 01235 422556. Please note, we may still need to contact you for certain consultations if we have a legal obligation to do so.

Data protection: Please refer to our privacy policy regarding how your personal data is used for this consultation, available on the consultation page of [our website](#). If you would like to know more about the council's data protection registration or to find out about your personal data, please visit [our website](#).

SURVEY AND FULL RESULTS

A copy of the survey is provided below which includes the full results alongside an officer response.



This survey is aimed at taxi drivers and proprietors licensed by the district council. If you're an individual/ member of the public and would like to comment, you can do so by completing the general comments box at the end of the survey.

You may recall that in March 2021 we asked for your views on some proposed changes to our Joint Taxi Licensing Policy. As part of that process, we received some requests to review the tariff to ensure it was set at an appropriate level.

We looked at the previous tariff set in 2014 and adjusted the figures to take into account inflation since that date. We have also reduced the number of tariffs by introducing a new charge for additional passengers in vehicles which carry more than four passengers.

We would now like to know what you think of the new [proposed tariff](#).

This consultation runs from **Wednesday 29 June until midnight on Wednesday 3 August 2022**.

As the cost of living continues to increase, we are open to reviewing the tariff again within the next 12 months.

Drop-in session

If you would like to discuss the tariff with one of our licensing officers before providing your comments, please come along to our drop-in session at Great Western Park Community Centre on **Tuesday 5 July between 1pm and 4pm**.

What happens next?

Once the consultation period ends, we will collate and review all the responses. The process for adopting the tariff is as follows:

- If we receive any objections to the tariff, we will need to refer the matter to Cabinet for review. This would take place at the end of September 2022 and we could not adopt the tariff until after that meeting has taken place.
- If we do not receive any objections, the tariff will take effect in Vale of White Horse from 4 August 2022.

Once the tariff comes into place, you will need to update your taxi meter with your meter company representative. We will allow a period of 1 month for this to be done. The garage will check and seal your meter at the time of your next compliance test.

We will publish the tariff, along with the consultation statement and a consultation summary report on our website.

Queries?




If you have any questions about the proposed tariff or require the documents in an alternative format (for example large print, Braille, audio, email, Easy Read and alternative languages), please email licensing.unit@whitehorsedc.gov.uk or call 01235 422556.

Personal details

If you are responding as a driver or proprietor you are required to provide either your name, or trading name and email address to ensure we can contact you if we require any further clarification on your comments. If you are responding as a individual/member of the public, or other you do not need to provide this information but can do so if you wish. Any personal information you provide to the council within your comments that could identify you will not be published in the consultation report. Further information on data protection is available in our [privacy statement](#).

By clicking 'next page' you confirm you are happy for your response to be used in the survey analysis and results. Your responses may be included as valid answers, even if you do not click 'finish' at the end of the survey.



A bit about you...

1. Are you responding as:				
Answer Choices			Response Percent	Response Total
1	a driver/proprietor licensed by the district council		93.48%	43
2	an individual/member of the public		2.17%	1
3	Other (please specify):		4.35%	2
			answered	46
			skipped	0
Other (please specify): (2)				
1	ID: 194470070	looking at the cost of taxi and inflation i think it should be more than the proposed tariff.		

1. Are you responding as:

		(An officer response to this comment has been provided in the 'anything else' question)
2	ID: 196910754	Hackney carriage driver

2. Which district council are you licensed by?

Answer Choices		Response Percent	Response Total	
1	Vale of White Horse		95.35%	41
2	South Oxfordshire		4.65%	2
3	Both		0.00%	0
4	Another council		0.00%	0
			answered	43
			skipped	3

3. Please provide either your name, or trading name:

Answer Choices		Response Percent	Response Total
1	Responses have been removed	100.00%	36

4. Please provide your email address:

We ask for your email address to ensure we can contact you if we require any further clarification on your comments. Further information on data protection is available in our privacy statement.

Answer Choices		Response Percent	Response Total
1	Responses have been removed	100.00%	34

Proposed tariffs

This section of the survey could only be answered by drivers and proprietors.

We are asking for your views on three proposed tariffs depending on:

- time of day
- day of the week
- holidays

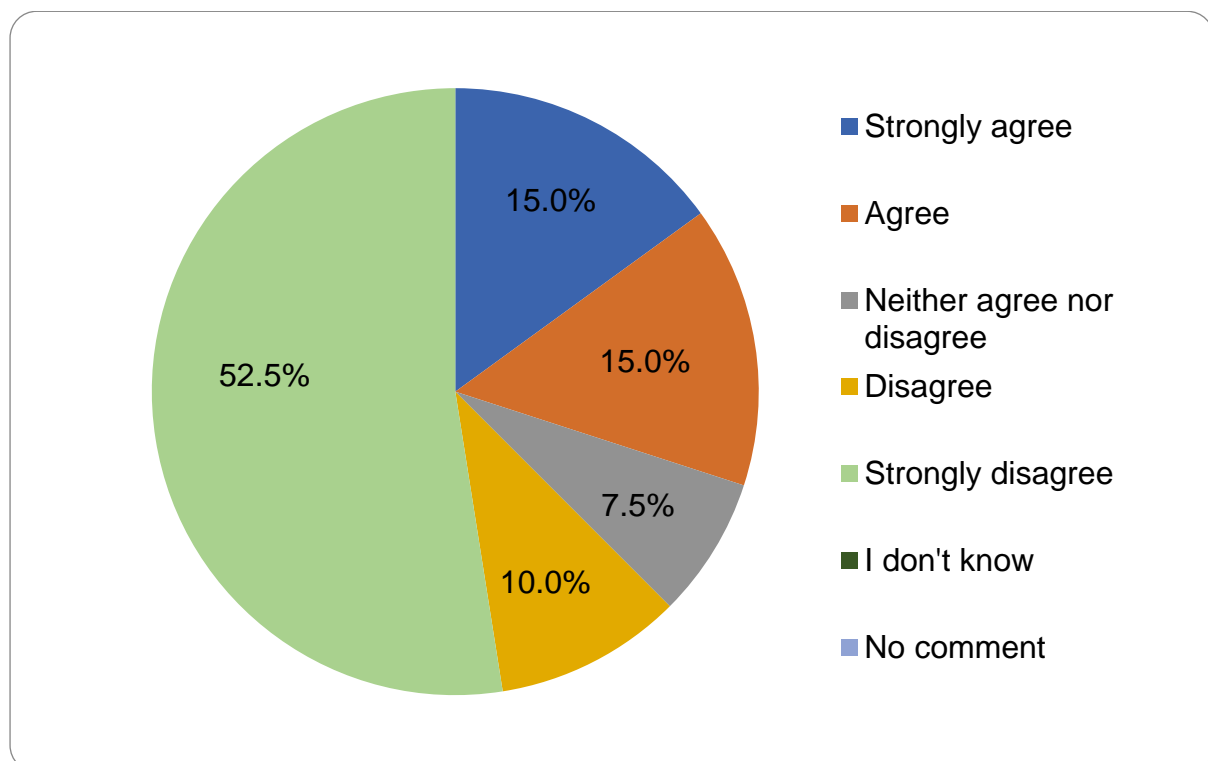
The tariff only applies to journeys which start and finish within Vale of White Horse district, not for journeys to destinations outside of the district.

You can view the [proposed tariff documents here](#).

If you wish to compare these figures with other tariffs, the Private Hire Trade Monthly magazine produces a monthly table of all council tariffs which you can access [here](#).

Please note, If we receive any objections to the tariff, we will need to refer the matter to Cabinet for review. This would take place at the end of September 2022 and we could not adopt the tariff until after that meeting has taken place. If we do not receive any objections, the tariff will take effect in Vale of White Horse from 4 August 2022.

5. Overall, how far do you agree or disagree with the proposed tariff?



6. You have disagreed with the proposed tariff for Vale of White Horse. To help us understand your reason(s) why, please answer the following statements.

Proposed tariff times, days and dates

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	I don't know	No comment	Response Total
0.00% 0	8.00% 2	8.00% 2	32.00% 8	48.00% 12	0.00% 0	4.00% 1	25

Minimum charge ('flag fall') for each tariff

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	I don't know	No comment	Response Total
0.00% 0	0.00% 0	4.00% 1	24.00% 6	68.00% 17	0.00% 0	4.00% 1	25

Subsequent distance charge

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	I don't know	No comment	Response Total
0.00% 0	0.00% 0	4.00% 1	28.00% 7	64.00% 16	0.00% 0	4.00% 1	25

Waiting time charge

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	I don't know	No comment	Response Total
0.00% 0	0.00% 0	12.00% 3	32.00% 8	52.00% 13	0.00% 0	4.00% 1	25

Charge per additional passenger when carrying 5+ passengers

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	I don't know	No comment	Response Total
0.00% 0	0.00% 0	8.00% 2	20.00% 5	68.00% 17	4.00% 1	0.00% 0	25

7. If you have any comments on the above statements, please provide your comments below.

ID number	Comments	Officer response
195014987	Tariff should start from about £5.70 and subsequently 30-35p , same for waiting time	This would result in a 2 mile tariff 1 fare of £8.70 to £9.20 which would place us 6 th highest in the country.
195377497	Minimum fare £6 and £3/mile	Using the figures suggested on the left would result in a 2 mile tariff 1 fare of £9 which would place us 6 th highest in the country.
<p>196747202 196752602 196752799 196771613 196969788 196973571 196976040 196976211 196976250 196976265 196976387 197052802 197053193 197053237 197053291 196976285</p>	<p>Dear Sir / Madam,</p> <p>I strongly object to the proposed tariffs set by the council because there has not been any proper consultation with the drivers or their representatives. I would like for the council to have a meeting with the South Oxfordshire and Vale of white horse taxi drivers' association (S&VTDA) to discuss a new tariff on my behalf as I am a member of S&VTDA or arrange a formal discussion / meeting with all drivers.</p> <p>The existing Vale tariff is extremely out of date; it should have been review at least once if not twice before, as it is well over 8 years old. In that time the cost of goods and services has risen by more than 35% since Jan 2014 (www.hl.co.uk).</p> <p>The new proposed tariff by the council does not reflect the rise in the cost of living. Using the 5-tariff structure of the old Vale Tariff from 2014 is ok with a few, changes but the figures are not very good and are very unfair to the drivers.</p> <p>New Tariff will need to consider every aspect of the cost-of-living crisis including the rising costs of overall License fees from the council.</p> <p>For Now, ONLY 1 Example on that matter:</p> <p>A 10-mile fare at the current rates on the Vale tariff, for up to 4 passengers and</p>	<p>The survey is the consultation route along with the newspaper notice, public notice at the office, newsletter, drop in session and rank visits conducted. Given there are almost 700 hackney carriages and over 1000 drivers licensed by the two districts, having a meeting with all drivers is not viable. The council is not aware of any drivers' association and will make contact separately for future reference.</p>

	<p>more than 4 passengers between 23:00-01:59 and 02:00-05:59. 23:00-01:59 = Car T2: £32.70 MPV T4: £33.20 Result: £0.50 02:00-05:59 = Car T3: £36.80 MPV T5: £38.50 Result: £1.70</p> <p>Why would any Driver have an MPV? For 50p or £1.70 extra? I for one, don't think so. And on your new proposal £1 extra regardless of distance is also a disgrace. Where's the incentive for the drivers to have an MPV?</p> <p>Fuel alone has risen by more than 82% in ONLY just over 2 years and PLEASE don't forget fuel is our biggest expense in our line of work. Transport sector has been hit the hardest with this cost-of-living crisis. These are official figures for fuel from the Central Government. As the current proposed tariff cannot be adopting, it will now need to be taken to the Cabinet for a review as per council guidelines. I expect that the council will now look to schedule a meeting with the S&VTDA before the cabinet meeting, to discuss what would be an acceptable tariff for all concerned, which then can take to the cabinet.</p> <p>Finally, we appreciate that the council will look to review the tariff situation in the next 12 months due to the cost-of-living crisis. South Oxfordshire and Vale of white horse taxi drivers' association (S&VTDA)</p>	
196952363	<p>I am writing this email to you after attending the consultation on Tuesday 5th July about the proposed new tariffs. To be honest it was a lot of people all shouting at and nothing really being discussed. Most definitely there needs to be a tariff increase & I really don't think having gone over the proposal that the increase is enough. In particular the main issue I have is with the tariff increases for 6 seaters & up. I am going to give you an example of why I disagree with this, on Saturday 2nd July I took 6 people from Bella Napoli in</p>	<p>As outlined above, officers do not support additional separate tariffs for MPVs to use when they are carrying more than four passengers, as this could be open to fraud as the driver would be able to select the tariff at any time. However in view of the concerns outlined in the response, officers are happy to propose an increase to the 'extra' charge per passenger to £1.50.</p>

	<p>Abingdon to Courtyard of Marriott, Milton gate.</p> <p>On tariff 1= £14-49 On tariff 2= £18-60 This was the fare</p> <p>On your new tariff it would amount to £17-01 + £2-00 for 2 extra people totaling £19-01, an increase of 41 pence. I would hardly call that a price increase considering that there has,nt been an increase for over 8 years. When I spoke to about this he said that it was to save confusion with the 5 tariffs, for who ?</p> <p>Surely cars up to 4 passengers only need 3 tariffs & 5 seats & above need 5 tariffs.</p> <p>So if these guidelines are followed in a compliance test the right vehicles will then have the right tariffs. But at the moment it appears that some/not all have 5 tariffs. As I previously said I would like to know who is confused with the 5 tariffs. It's on the tariff sheet which should be displayed in each vehicle, for passengers and the driver. I really think this should be left as it was before & many drivers I spoke to were in agreement with me that it should be priced on tariff 2 for 5 or more passengers. Anyway this is something for the licensing team to consider. I look forward to your reply.</p>	
194993049	<p>Tariff 1 should be minimum of £6. Tariff 2 £7.50 Tariff 3 £8.50</p> <p>Price per mile minimum has to be £3.00</p>	<p>Setting the flag fall to £6 and distance charge to £0.30 would result in a 2 mile tariff 1 fare of £9.00 which would place us 6th in the country.</p>
195321149	<p>This year we have seen a 90% increase in fuel so far. Doubling of tyre costs. A massive increase in new and second hand car costs nearly double in some cases. 18 months off work due to Covid & crippling inflation. Tariff one of £5.40 Flag and £2.70 a mile is lower than anyone currently charges in South Oxford Region. We used these exact Tariffs 12 years ago in 2010. I propose to change Tariff 1 to £6.20 Flag</p>	<p>Setting the flag fall to £6.20 and distance charge to £0.325 would result in a 2 mile tariff 1 fare of £9.45 which would place us 6th in the country.</p>

	and £3.25 a mile to keep up with inflation for both Vale and S.O.D.C. Councils.	
196969788	<p>It is NOT the councils job to set a tariff they believe is correct but to account for those running businesses to be enabled to make a profit.</p> <p>Please remember those of us who have NO choice to be VAT registered are losing 20% as well as facing additional employment cost required by law. We therefore require a higher tariff than solo operators.</p> <p>If you continue with this proposal without a proper face to face consultation as a matter of urgency with members from the trade who actually care about the service we provide I feel you have failed in your duties.</p> <p>I would also like to remind you of the 270% increase you have put on the cost of our licence plates and wish for clarification of the consultation for this procedure and the public response before you implemented this.</p>	<p>Given there are almost 700 hackney carriages and over 1000 drivers licensed by the two districts, having a face to face meeting with all drivers is not viable. We have conducted an online/postal survey, placed the newspaper notices required by law, held a drop in session and conducted a number of rank visits during the consultation period.</p> <p>Increases in vehicle and operator licence fees are advertised in local newspapers as per the requirements of section 70 of the Local Government (Miscellaneous Provisions) Act 1976. In addition a notice is displayed at the council offices. The standard vehicle licence plate fee was £310 in 2014 and is now £341 which is an increase of 10%.</p>

Proposed tariffs

This section of the survey could only be answered by individuals / members of the public.

We are proposing three new tariffs depending on:

- time of day
- day of the
- week holidays

The tariff only applies to journeys which start and finish within Vale of White Horse district, not for journeys to destinations outside of the district. The tariff also doesn't apply for pre-booked journeys.

You can view the proposed tariff document [here](#).

If you wish to compare these figures with other tariffs, the Private Hire Trade Monthly magazine produces a monthly table of all council tariffs which you can access [here](#).

8. If you have any comments on the tariff, please provide them below.

ID number	Comments	Officer response
196910754	Considering the cost of fuel and cost of living the tariff you are trying to set is too low	The figures proposed in the consultation tariff put Vale of White Horse joint 16 th highest tariff (out of 349 councils) for a two mile journey on Tariff 1.
195517557	This increases does not reflect inflation, and with these we will not be able to find taxis through night, another tariff needed through night please. Also no minibuses will operate for weddings etc, no incentives for them in this tariff.	The figures proposed in the consultation were based on an inflationary rise. There are different tariffs depending on the time of day so there is already a proposed 'night' tariff.

Anything else?

9. If you have any other comments on the proposed tariff, please provide them below.

ID number	Comments	Officer response
196000663	<p>I have just seen the proposed tariff charges and my personal thoughts are that they are too high, I'd be in favour of leaving them as they are, elderly people such as OAP's would be impacted the most, so on that basis I'd prefer to stay as we are.</p> <p>Also we need to consider the loss of business due to a price rise, overall the taxi drivers would be no better off, people vote with their feet on matters like this, trade would decrease.</p> <p>Just some thoughts there.</p>	It is a useful point to bear in mind that if hackney carriages are perceived to be too expensive, people may choose alternatives.
194470070	<p>looking at the cost of taxi and inflation I think it should be more than the proposed tariff.</p> <p>It is still very cheap. A minimum journey should be £8.00</p>	The figures proposed in the consultation tariff put Vale of White Horse joint 16 th highest tariff (out of 349 councils) for a two mile journey on Tariff 1. Setting the flag fall to £8 would result in a 2 mile tariff 1 fare of £10.70 which would place us 2 nd highest in the country.

196752602	It will take more driver out of business.	There is insufficient detail to be able to respond to this comment.
195412023 195429283	<p>Times: Tariff 2 timings should be brought forward and as a result, others adjusted accordingly as follows: Tariff 1 (Tariff 2 for MPV): 06:00 - 20:59 Tariff 2 (Tariff 3 for MPV): 21:00 - 00:59 Tariff 3 (Tariff 4 for MPV): 01:00 - 05:59 Christmas Eve & New Year's Eve: 18:00 - 23:59</p> <p>Minimum Charges should be as follows: T1 = £6 T2 = £7 T3 = £8 T4 = £10</p> <p>Reduction of Tariffs for MPV: If the council wishes to move away from the additional tariffs (4&5 for MPV) then they should provide a suitable alternative. £1 per additional passenger is not sufficient, MPV uses up a lot more in fuel and general running costs are much higher. As a result, the council may find that there will not be enough MPVs. For the customer it may be bad news as if there are 5 of them the cost of an additional taxi depending on distance would be considerable compared to one MPV fare. Example: 5 People on Council Proposed Tariff 2 at 23:30, Abingdon to Wantage – 10 miles On the old Tariff system, it would have been something like £43.25 (£0.50 per mile more on MPV per tariff). The starting rate should also be slightly higher as per the per-mile charge (maybe £0.50-£1). Total: £43.25 approx. depending on the tariff start rate. Cost £8.65 per head £38.20 per taxi as 2 cars would be required = a Total of £76.40, Cost £15.28 per head - almost double the amount for the customer and the possibility of another vehicle not being available, not to mention 2 vehicles going to the same destination creating more pollution than we must, when that vehicle could have taken someone else home.</p>	<p>The different timings proposed are based on a higher rate for unsociable hours and officers would not support a large number of tariffs that could confuse customers. As outlined above, officers do not support additional separate tariffs for MPVs to use when they are carrying more than four passengers, as this could be open to fraud as the driver would be able to select the tariff at any time. However in view of the concerns outlined in the response, officers are happy to propose an increase to the 'extra' charge per passenger to £1.50. Officers are also happy to increase the soiling charge to £150. Increasing the tariff 1 distance charge to £0.30 to achieve the £3 per mile would result in a 2 mile tariff 1 fare of £8.40 which would place us joint 7th highest in the country. The waiting time proposed in the consultation tariff is a rate of approximately £16.20 an hour.</p>

Preferred Solution 1 Options:
Reduce the tariffs to 4 rather than 3 from 5.
For MPV - 4 Plus passenger:
Tariff 2: 06:00-20:59
Tariff 3: 21:00-00:59
Tariff 4: 01:00-05:59 (& Bank Holidays)
(Tariff 4 would be identical to Tariff 3 with 2 changes:
1) £10.00 inclusive of 1st mile.
2) £0.45 per mile.
Solutions 2 options?
£4 / £5 / £6? Additional fee for Carrying more than 4 passengers per person
or
£7 / £8 / £9? Additional flat fee for any additional Passengers after 4. – Potentially up to 8 passengers.

Waiting Charge:
The waiting time needs to be adjusted to reflect what happens. When people keep a driver waiting whilst they are still chatting/saying long goodbyes / keeping us waiting at food places, most of the time at busy periods for us. It hinders our income when that happens.
These should be:
Waiting time per minute or part thereof:
Tariff 1 - £0.35
Tariff 2 - £0.40
Tariff 3 - £0.45
Tariff 4 - £0.50

Soiling Charge of £100:
Although it's an increased amount, which was never sufficient. It still wouldn't be sufficient when you consider the following factors:
In the normal case scenario when it happens:
The driver will be off-road with immediate effect – Loss of earnings
The driver will be having to deal with the smell initially.
Then the cost to get the vehicle Valeted which can be anything from £70 to £100.
The Vehicle may be off-road due to smell for 2/3 days – further loss of earnings
Listed above are genuine situations a night shift taxi driver will deal with, So the £100

	<p>is not sufficient but we are also not asking for £300/£400 – something reasonable.... something in between £150 to £200</p> <p>Tariff 1 adjustments:</p> <p>Due to the rise of the cost of living and running costs for the Taxi driver, not only the fuel has shot up in price but other costs including council fees, repairs, tires etc. £0.30 rise per mile don't cover the costs when you consider all factors.</p> <p>The drivers are usually waiting around for long periods without a job and then when he/she gets one, it must be able to help to cover quieter periods. because most of the area covered by the vale is rural and the fares are so few and far between. So, a minimum of £3 per mile during the day would help in covering the rising costs. If the council does not seriously consider something like this, there may not be many taxi drivers on the rank as they just can't make ends meet.</p> <p>Finally, we appreciate that the council will look to review the tariff situation in the next 12 months due to the cost of living crisis.</p>	
195321149	<p>This year we have seen a 90% increase in fuel so far. Doubling of tyre costs. A massive increase in new and second hand car costs nearly double in some cases. 18 months off work due to Covid & crippling inflation. Tariff one of £5.40 Flag and £2.70 a mile is lower than anyone currently charges in South Oxford Region. We used these exact Tariffs 12 years ago in 2010. I propose to change Tariff 1 to be minimum £6.00 Flag and £3.00 a mile to keep up with inflation for both Vale and S.O.D.C. Councils.</p>	<p>The figures proposed in the consultation tariff were based on an inflationary rise. Using the figures suggested on the left would result in a 2 mile tariff 1 fare of £9 which would place us 6th highest in the country.</p>
194993049	<p>The charge of £1per passenger when carrying more than is absolutely unacceptable.</p>	<p>This change is proposed to avoid the need for additional separate tariffs for MPVs to use when they are carrying more than four passengers, as this could be open to fraud as the driver would be able to select that tariff at any time.</p>

194540007	What I think minimum fare should be at least £6 on tariff 1 because how the rise of fuel price gone up. At least 30 pence 161 metre. Thanks	Setting the flag fall to £6 and distance charge to £0.30 would result in a 2 mile tariff 1 fare of £9.00 which would place us 6 th highest in the country.
194535702	The issue of 5 passenger or more, should be traffic 2.	As outlined above, officers do not support additional separate tariffs for MPVs to use when they are carrying more than four passengers, as this could be open to fraud as the driver would be able to select the tariff at any time.
194526757	I agree with the flag fall, but would like to see the distance charge at a round figure	Increasing the tariff 1 distance charge to £0.30 (the nearest round figure) would result in a 2 mile tariff 1 fare of £8.40 which would place us joint 7 th highest in the country.
194469367	Agree with all increases but as an mpv vehicle owner totally disagree on adding a pound extra per person regardless of distance. It should be left as before & compliance tests should be more stringent that ONLY MPV,s or vehicles that carry more than 4 passengers have 5 tariffs, vehicle's carrying 4 or less passengers would only need 3 tariff's. I look forward to your reply	As outlined above, officers do not support additional separate tariffs for MPVs to use when they are carrying more than four passengers, as this could be open to fraud as the driver would be able to select the tariff at any time. However in view of the concerns outlined in the response, officers are happy to propose an increase to the 'extra' charge per passenger to £1.50.
196910754	You guys have put all the prices up on plates and other bits and bobs but the tariff is too low	The figures proposed in the consultation tariff put Vale of White Horse joint 16 th highest tariff (out of 349 councils) for a two mile journey on Tariff 1.

Our commitment to equal access for all

We are committed to making sure that residents have equal access to all council services. Please help us to keep track of how successfully we are achieving this by ticking the appropriate boxes below.

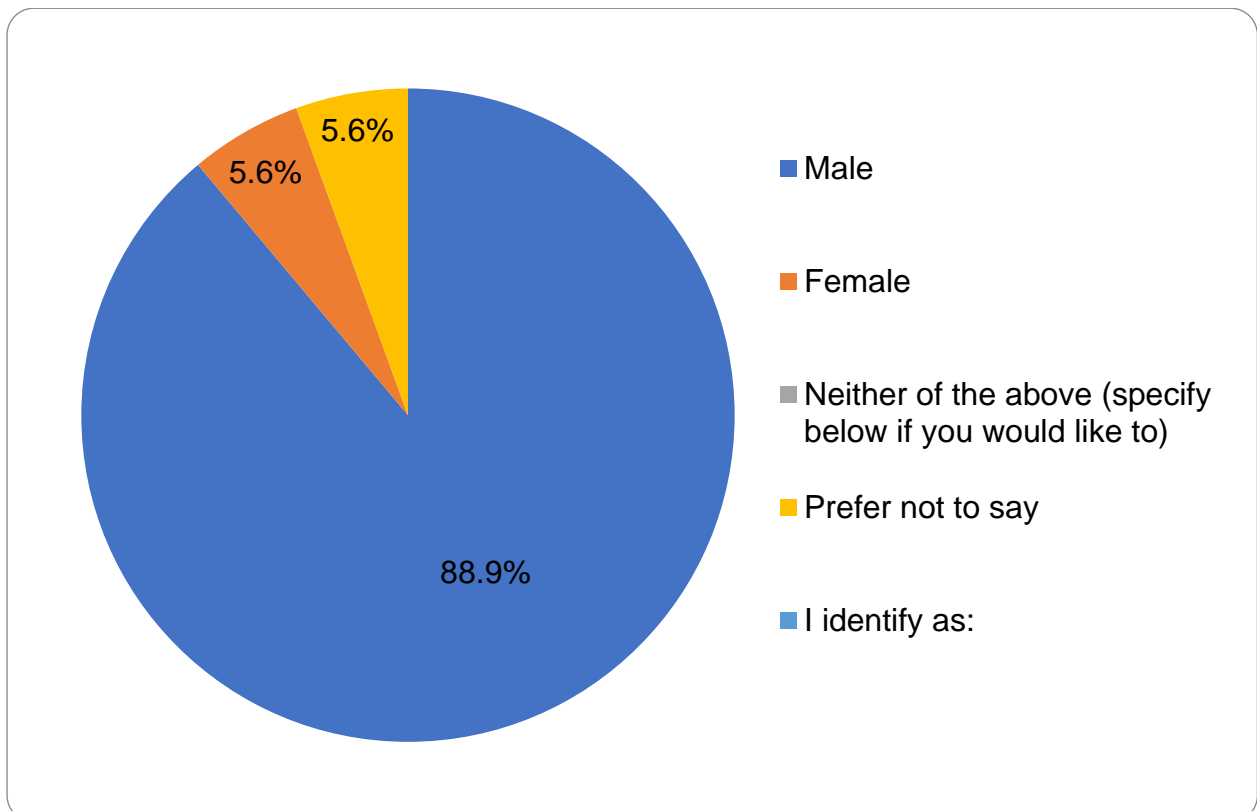
All questions are optional. All information is confidential and will only be used to help us monitor whether views differ across the community.

10. So we can understand if we have reached everyone we need to, please tell us the first part of your postcode in the box below, e.g., OX10

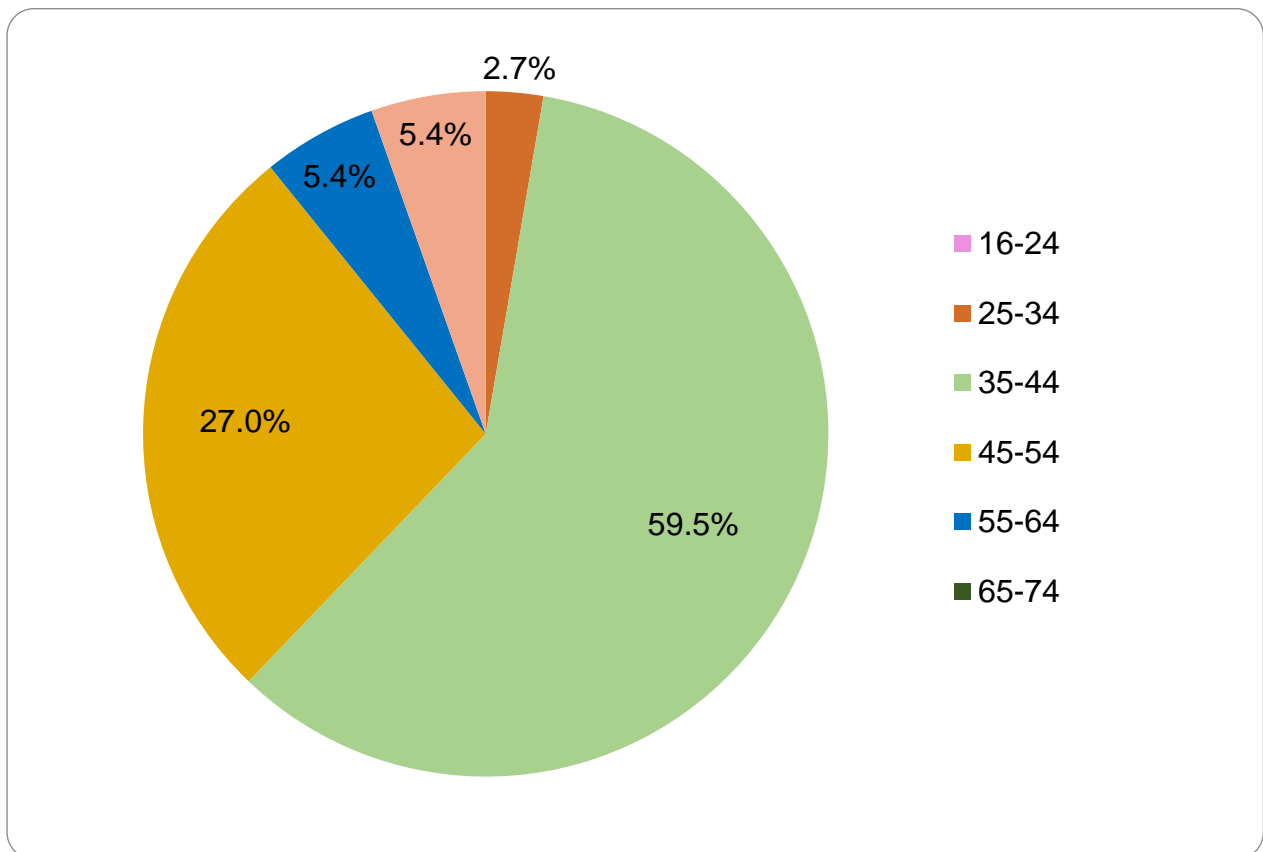
34 respondents provided us with a postcode and the results are shown below.

Buckinghamshire	Oxfordshire
HP1	OX1 (X3) OX2 (X4) OX4 (X3) OX11 OX12 (X2) OX13 (X4) OX14 (X12) SN7 (X4)

11. Which of the following describes how you identify yourself?












12. How old are you?



13. What is your ethnic group?

Answer Choices		Response Percent	Response Total
White			
1	English, Welsh, Scottish, Northern Irish, British	35.29%	12
2	Irish	0.00%	0
3	Gypsy or Irish Traveller	0.00%	0
4	Any other white background	8.82%	3
Asian or Asian British			
5	Indian	5.88%	2
6	Pakistani	17.65%	6
7	Bangladeshi	14.71%	5
8	Chinese	0.00%	0
9	Any other Asian background	2.94%	1




13. What is your ethnic group?

Black or Black British				
10	Caribbean		0.00%	0
11	African		5.88%	2
12	Any other black background		0.00%	0
Mixed or Multiple Ethnic Groups				
13	White and Black Caribbean		0.00%	0
14	White and Black African		0.00%	0
15	White and Asian		0.00%	0
16	Any other mixed background		2.94%	1
Other Ethnic Group				
17	Arab		0.00%	0
18	Other (please specify):		5.88%	2
			answered	34
			skipped	12

Other (please specify):

- Prefer not to say
- White European

14. Are your day to day activities limited because of a health problem or disability which has lasted or is expected to last 12 months or more?

Answer Choices		Response Percent	Response Total
1	Yes 	5.56%	2
2	No 	88.89%	32
3	Prefer not to say 	5.56%	2
		answered	36
		skipped	10

END.